CCSA - Centro de Ciências Sociais e Aplicadas Programa de Pós-Graduação em Administração de Empresas

SYLLABUS

University Unit:		
CCSA – Social and Applied Sciences Centre		
Graduate Program:		
PPGA – Business Management		
Course:		
Discipline: Strategic Knowledge Assets (SKA)		Code: ENST54942
-		
Professor: Silvio Popadiuk		DRT :1098010
Workload: 32 hours	Crédits 2	atory
		nal
SYLLABUS:		
Theoretical foundation of key concepts related to the study of organizational knowledge applied to		
		process and service innovation. Analysis of
studies that evaluate empirically the impact of these concepts in the generation		
ASSESSMENT CRITERIA :		
1. Summaries or mental maps (10%)		
2. Student participation (attendance, involvement, contributions) (15%)		
3. Seminar presentations (25%)		

4. Paper development (50%) **BÁSIC BIBLIOGRAPHY**

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